

Password Reminder

Your Centresuite user ID and password are case sensitive. They may also contain upper and lower case letters, as well as numbers. Inputting your user ID and/or password incorrectly will result in an unsuccessful login attempt.

If you enter your ID or password incorrectly, you will see an error message in red text that reads:

Error in logon process

- Invalid logon credentials

If you enter your user ID correctly but enter your password incorrectly three times in succession, your account will be locked and you will see an error message that reads:

Error in logon process

- This account is locked

IMPORTANT: TO AVOID LOGIN PROBLEMS, PLEASE DO NOT COPY AND PASTE YOUR PASSWORD INTO THE CENTRESUITE PASSWORD FIELD ON THE LOGIN PAGE.

The screenshot shows the Centresuite login interface. At the top left is the Centresuite logo, and to its right is the text "Welcome to CentreSuite®". Below this is the "Logon" section, which is divided into two columns. The left column, titled "Additional Information", contains two blue links: "Forgot your password?" and "Reset Logon credentials?". The right column, titled "Enter credentials", contains two input fields: "User ID" and "Password". A red callout box with a white background and a red border is positioned to the right of the "Forgot your password?" link. Inside the box, the text reads: "To receive a password reminder, click the ***Forgot your password?*** Link." A red arrow points from the text in the callout box to the "Forgot your password?" link.

Password Reminder

Forgot your password?

Have a Question?
Confirm and enter your user id and email address information so that we may email you your hint.

Confirm your account information


User ID

Email Address

Enter your user ID and e-mail address. Click **Submit**.

[Terms & Conditions](#) and [Privacy Policy](#)

Supported Browsers: Microsoft Windows version of Internet Explorer 7.0 or 8.0



Forgot your password?

Have a Question?
Confirm and enter your user id and email address information so that we may email you your hint.

Confirm your account information

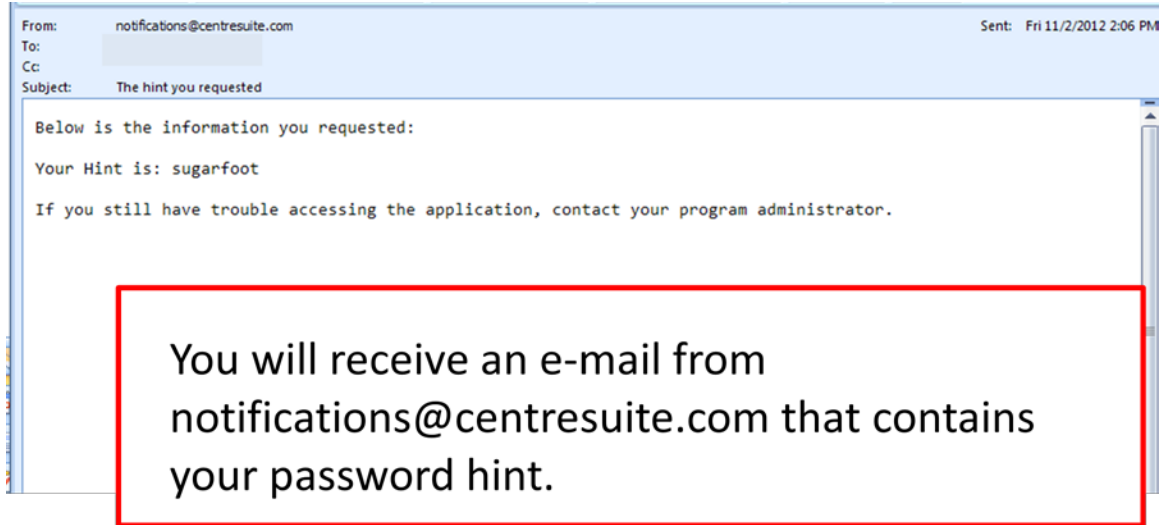
An email has been sent which will have instructions to complete the process.

An e-mail will be sent to your e-mail address. Click **Continue** to return to the Centresuite login screen. Check your e-mail.

[Terms & Conditions](#) and [Privacy Policy](#)

Supported Browsers: Microsoft Windows version of Internet Explorer

Password Reminder



If the password hint you originally supplied helps you remember your password, log on with your user ID and password. If not, and you need to reset your password, view the “Reset your Password and/or Unlock your Account” handout.