# **SUMMARY OF BENEFITS**

Cigna Health and Life Insurance Co. For - Montgomery College Network POS Open Access Plan



Selection of a Primary Care Provider - your plan may require or allow the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. If your plan requires designation of a primary care provider, Cigna may designate one for you until you make this designation. For information on how to select a primary care provider, and for a list of the participating primary care providers, visit <a href="https://www.mycigna.com">www.mycigna.com</a> or contact customer service at the phone number listed on the back of your ID card. For children, you may designate a pediatrician as the primary care provider.

**Direct Access to Obstetricians and Gynecologists** - You do not need prior authorization from the plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, visit <a href="https://www.mycigna.com">www.mycigna.com</a> or contact customer service at the phone number listed on the back of your ID card.

Plan Highlights	In-Network	Out-of-Network		
Lifetime Maximum	Unlimited	Unlimited		
Coinsurance	Your plan pays 90%	Your plan pays 70%		
Maximum Reimbursable Charge	Not Applicable	80th Percentile		
Calendar Year Deductible	Individual: \$500 Family: \$0	Individual: \$1,000 Family: \$0		

- The amount you pay for all covered expenses counts toward both your in-network and out-of-network deductibles.
- After each eligible family member meets his or her individual deductible, covered expenses for that family member will be paid based on the coinsurance level specified by the plan. Or, after the family deductible has been met, covered expenses for each eligible family member will be paid based on the coinsurance level specified by the plan.

Note: Services where plan deductible applies are noted with a caret (^).

### **Calendar Year Out-of-Pocket Maximum**

| Individual: \$4,000 | Individual: \$8,000 | Family: \$16,000 |

- The amount you pay for all covered expenses counts toward both your in-network and out-of-network out-of-pocket maximums.
- After each eligible family member meets his or her individual out-of-pocket maximum, the plan will pay 100% of their covered expenses. Or, after the family out-of-pocket maximum has been met, the plan will pay 100% of each eligible family member's covered expenses.
- In-Network covered expenses that count towards your out-of-pocket maximum include the plan deductible, member paid coinsurance and copays.
- Out-of-Network covered expenses that count towards your out-of-pocket maximum include the plan deductible, member paid coinsurance and benefit
  deductibles. Non-compliance penalties or charges in excess of Maximum Reimbursable Charge do not contribute towards the out-of-pocket maximum.
- This plan includes a combined Medical/Pharmacy out-of-pocket maximum.

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Benefit	In-Network	Out-of-Network
Note: Services where plan deductible applies are noted with a caret (^	·).	
Physician Services		
Physician Office Visit	\$25 Primary Care Physician (PCP) copay	
All services including Lab & X-ray	or	Your plan pays 70% ^
Plan pays 100% after you pay copay	\$50 Specialist copay	
Surgery Performed in Physician's Office	\$25 PCP or \$50 Specialist copay	Your plan pays 70% ^
Allergy Treatment/Injections	\$25 PCP or \$50 Specialist copay or actual charge (if less)	Your plan pays 70% ^
Allergy Serum Dispensed by the physician in the office	Your plan pays 100%	Your plan pays 70% ^
Cigna Telehealth Connection Services	\$25 copay	Not Covered
<ul> <li>Includes charges for the delivery of medical and health-related condelivered by contracted medical telehealth providers (see details or Preventive Care</li> </ul>		nologies, telephones and internet only wher
	Variable name 4000/	Verm plan a cre 700/ A
Preventive Care	Your plan pays 100%	Your plan pays 70% ^
Includes coverage of additional services, such as urinalysis, EKG,		
Immunizations Mammagram, DAR, and DSA Tooto	Your plan pays 100%	Your plan pays 70% ^ Your plan pays 70% ^
Mammogram, PAP, and PSA Tests	Your plan pays 100%	Your plan pays 70%
<ul> <li>Coverage includes the associated Preventive Outpatient Profession</li> <li>Associated wellness exam is covered in-network only.</li> </ul>	nai Services.	
<ul> <li>Associated wellness exam is covered in-network only.</li> <li>Diagnostic-related services are covered at the same level of benefit</li> </ul>	ts as other v ray and lah services, hased on ni	ace of service
	ts as other x-ray and lab services, based on pi	ace of service.
Inpatient	Variable name 000/ A	Vous plan page 700/ A
Inpatient Hospital Facility	Your plan pays 90% ^	Your plan pays 70% ^
Semi-Private Room: In-Network: Limited to the semi-private negotiated ra		e
Private Room: In-Network: Limited to the semi-private negotiated rate / Ou Special Care Units (Intensive Care Unit (ICU), Critical Care Unit (CCU)) room rate		Out-of-Network: Limited to ICU/CCU daily
Inpatient Hospital Physician's Visit/Consultation	Your plan pays 90% ^	Your plan pays 70% ^
Inpatient Professional Services		
<ul> <li>For services performed by Surgeons, Radiologists, Pathologists and Anesthesiologists</li> </ul>	Your plan pays 90% ^	Your plan pays 70% ^
Outpatient		
Outpatient Facility Services	Your plan pays 90% ^	Your plan pays 70% ^
Outpatient Professional Services		
<ul> <li>For services performed by Surgeons, Radiologists, Pathologists and Anesthesiologists</li> </ul>	Your plan pays 90% ^	Your plan pays 70% ^

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Benefit	In-Network	Out-of-Network				
Note: Services where plan deductible applies are noted with a caret (^).						
Short-Term Rehabilitation	\$50 Specialist copay	Your plan pays 70% ^				

Calendar Year Maximums:

- Pulmonary Rehabilitation, Cognitive Therapy, Physical Therapy, Speech Therapy, Occupational Therapy, Cardiac Rehabilitation and Chiropractic Care 60 days per Calendar year.
- Limits are not applicable to mental health conditions for Physical, Speech and Occupational Therapies.

#### Note:

• Therapy days, provided as part of an approved Home Health Care plan, accumulate to the applicable outpatient short term rehab therapy maximum.

	, , , , , , , , , , , , , , , , , , , ,		
Other Health Care Facilities/Services			
Home Health Care  (includes outpatient private duty nursing subject to medical necessity)  Unlimited days maximum in-network per Calendar Year and 40 days maximum out-of-network per Calendar Year. Maximums cross-accumulate.(The limit is not applicable to mental health and substance use disorder conditions.)  However the conditions of	Your plan pays 100%	Your plan pays 70% ^	
<ul> <li>Skilled Nursing Facility, Rehabilitation Hospital, Sub-Acute Facility</li> <li>60 days maximum per Calendar Year</li> </ul>	Your plan pays 90% ^	Your plan pays 70% ^	
Durable Medical Equipment	Your plan pays 100% Unlimited maximum per Calendar Year	Your plan pays 70% ^ Unlimited maximum per Calendar Year	
Breast Feeding Equipment and Supplies     Limited to the rental of one breast pump per birth as ordered or prescribed by a physician     Includes related supplies	Your plan pays 100%	Your plan pays 70% ^	
External Prosthetic Appliances (EPA)	\$200 EPA annual deductible Your plan pays 100% Unlimited maximum per Calendar Year	\$200 EPA annual deductible Your plan pays 70% Unlimited maximum per Calendar Year	
Routine Foot Disorders	Not Covered	Not Covered	
Note: Services associated with foot care for diabetes and peripheral vascula	ar disease are covered when medically neces	sary.	
Acupuncture     Unlimited days maximum per Calendar Year	\$50 Specialist copay	Your plan pays 70% ^	

#### Place of Service - your plan pays based on where you receive services Note: Services where plan deductible applies are noted with a caret (^). **Emergency Room/ Urgent Care Physician's Office Outpatient Facility Independent Lab Facility Benefit** Out-of-Out-of-Out-of-Out-of-In-Network In-Network In-Network In-Network Network Network Network Network Lab and X-Plan pays 70% Plan pays 70% Plan pays 70% Plan pays 90% Plan pays 100% Plan pays 100% Plan pays 100% ray Advanced Plan pays 70% Plan pays 70% Plan pays 90% Plan pays 100% Not Applicable Radiology Not Applicable Plan pays 100%

Advanced Radiology Imaging (ARI) includes MRI, MRA, CAT Scan, PET Scan, etc.

Note: All lab and x-ray services, including ARI, provided at Inpatient Hospital are covered under Inpatient Hospital benefit

Emergency Room /	Urgent Care Facility	Outpatient Profe	essional Services	*Ambulance	
In-Network	Out-of-Network	In-Network	Out-of-Network	In-Network	Out-of-Network
\$150 per visit (copay waived if admitted)		Plan pays 100%		Plan pays 90% ^	
\$50 per visit (copay waived if admitted)		Plan pays 100%		Not Applicable	
	In-Network \$150 per visit (copay w	\$150 per visit (copay waived if admitted)	In-NetworkOut-of-NetworkIn-Network\$150 per visit (copay waived if admitted)Plan pays 100%	In-NetworkOut-of-NetworkIn-NetworkOut-of-Network\$150 per visit (copay waived if admitted)Plan pays 100%	In-NetworkOut-of-NetworkIn-NetworkOut-of-NetworkIn-Network\$150 per visit (copay waived if admitted)Plan pays 100%Plan pays 90% ^

\*Ambulance services used as non-emergency transportation (e.g., transportation from hospital back home) generally are not covered.

Benefit	Inpatient Hospital and Ot	ther Health Care Facilities	Outpatient Services		
Denent	In-Network	Out-of-Network	In-Network	Out-of-Network	
Hospice	Plan pays 90% ^	Plan pays 70% ^	Plan pays 100%	Plan pays 70% ^	
Bereavement Counseling	Plan pays 90% ^	Not Covered	Plan pays 100%	Not Covered	

Note: Services provided as part of Hospice Care Program

Note: Services where plan deductible applies are noted with a caret (^).

Benefit		to Confirm nancy	(All Subsequen Postnatal Visits	Global Maternity Fee (All Subsequent Prenatal Visits, Postnatal Visits and Physician's Delivery Charges)		Office Visits in Addition to Global Maternity Fee (Performed by OB/GYN or Specialist)		Delivery - Facility (Inpatient Hospital, Birthing Center)	
	In-Network	Out-of- Network	In-Network	Out-of- Network	In-Network	Out-of- Network	In-Network	Out-of- Network	
Maternity	\$25 PCP or \$50 Specialist copay	Plan pays 70%	Plan pays 90%	Plan pays 70%	\$25 PCP or \$50 Specialist copay	Plan pays 70%	Covered same as plan's Inpatient Hospital benefit	Covered same as plan's Inpatient Hospital benefit	

Note: Services where plan deductible applies are noted with a caret (^).

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**Imaging** 

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Donofit	Physicia	Physician's Office		t Facility	Outpatie	nt Facility	•	Professional vices	Outpatient Professional Services	
Benefit	In-Network	Out-of- Network	In-Network	Out-of- Network	In-Network	Out-of- Network	In-Network	Out-of- Network	In-Network	Out-of- Network
Abortion	\$25 PCP or									
(Elective and	\$50	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays
non-elective	Specialist	70% ^	90% ^	70% ^	90% ^	70% ^	90% ^	70% ^	90% ^	70% ^
procedures)	copay									
Family	\$25 PCP or									
Planning -	\$50	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays
Men's	Specialist	70% ^	90% ^	70% ^	90% ^	70% ^	90% ^	70% ^	90% ^	70% ^
Services	copay									
Includes surgical	al services, suc	h as vasectomy	(excludes reve	ersals)						
Family										
Planning -	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays
Women's	100%	70% ^	100%	70% ^	100%	70% ^	100%	70% ^	100%	70% ^
Services										
Includes surgical										
Contraceptive of		red or prescribe	d by a physicia	ın.						
	\$25 PCP or									
Infertility	\$50	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays
iniorancy	Specialist	70% <mark>^</mark>	90% ^	70% ^	90% ^	70% ^	90% ^	70% ^	90% ^	70% ^
	copay									
Infertility covere		and radiology to	est, counseling	, surgical treatn	nent, includes a	ırtificial insemin	ation, in-vitro fe	ertilization, GIF1	Γ, ZIFT, etc.	
Unlimited lifetim										
TMJ, Surgical	\$25 PCP or									
and Non-	\$50	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays	Plan pays
Surgical	Specialist	70% <mark>^</mark>	90% ^	70% <mark>^</mark>	90% ^	70% ^	90% ^	70% ^	90% ^	70% ^
	copay									
Services provid		y-case basis. A	lways excludes	appliances & c	rthodontic trea	tment. Subject	to medical nece	essity.		
Davistuis	\$25 PCP or		Diam name		Diamana		Diamona		Diamona	
Bariatric	\$50	Not Covered	Plan pays	Not Covered	Plan pays	Not Covered	Plan pays	Not Covered	Plan pays	Not Covered
Surgery	Specialist		90% ^		90% ^		90% ^		90% ^	
2 2:	copay		<u> </u>							

### Surgeon Charges Lifetime Maximum: Unlimited

Treatment of clinically severe obesity, as defined by the body mass index (BMI) is covered.

The following are excluded:

- medical and surgical services to alter appearances or physical changes that are the result of any surgery performed for the management of obesity or clinically severe (morbid) obesity.
- weight loss programs or treatments, whether prescribed or recommended by a physician or under medical supervision

Note: Services where plan deductible applies are noted with a caret (^).

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	Inpatient Hos	spital Facility	Inpatient Professional Services		
Benefit	Cigna LifeSOURCE Transplant Network® Facility In-Network	Out-of-Network	Cigna LifeSOURCE Transplant Network® Facility In-Network	Out-of-Network	
Organ Transplants	Plan pays 90% ^	Not Covered	Plan pays 90% ^	Not Covered	

Travel Maximum - Cigna LifeSOURCE Transplant Network® Facility: In-Network: \$10,000 maximum per Transplant

Note: Services where plan deductible applies are noted with a caret (^).

Benefit	Inpatient		Outpatient - Ph	ysician's Office	Outpatient – All Other Services		
	In-Network	Out-of-Network	In-Network	Out-of-Network	In-Network	Out-of-Network	
Mental Health	Plan pays 90% ^	Plan pays 70% ^	\$25 copay	Plan pays 70% ^	Plan pays 100%	Plan pays 70% ^	
Substance Use Disorder	Plan pays 90% ^	Plan pays 70% ^	\$25 copay	Plan pays 70% ^	Plan pays 100%	Plan pays 70% ^	

Note: Services where plan deductible applies are noted with a caret (^).

#### Note:

- Unlimited maximum per Calendar Year
- Services are paid at 100% after you reach your out-of-pocket maximum.
- Inpatient includes Residential Treatment.
- Outpatient includes partial hospitalization and individual, intensive outpatient, behavioral telehealth consultation and group therapy.
- Detox is covered under medical

# Mental Health and Substance Use Disorder Services

### Mental Health/Substance Use Disorder Utilization Review, Case Management and Programs

Cigna Total Behavioral Health - Inpatient and Outpatient Management

- Inpatient utilization review and case management
- Outpatient utilization review and case management
- Partial Hospitalization
- Intensive outpatient programs
- Changing Lives by Integrating Mind and Body Program
- Lifestyle Management Programs: Stress Management, Tobacco Cessation and Weight Management.

# **Pharmacy**

Pharmacy benefits not provided by Cigna

# **Additional Information**

### **Case Management**

Coordinated by Cigna HealthCare. This is a service designated to provide assistance to a patient who is at risk of developing medical complexities or for whom a health incident has precipitated a need for rehabilitation or additional health care support. The program strives to attain a balance between quality and cost effective care while maximizing the patient's quality of life.

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# **Additional Information**

### **Maximum Reimbursable Charge**

Payments made to health care professionals not participating in Cigna's network are determined based on the lesser of: the health care professional's normal charge for a similar service or supply, or a percentile (80th) of charges made by health care professionals of such service or supply in the geographic area where it is received. If sufficient charge data is unavailable in the database for that geographic area to determine the Maximum Reimbursable Charge, then state, regional or national charge data may be used. If sufficient charge data is unavailable in the database for that geographic area to determine the Maximum Reimbursable Charge, then data in the database for similar services may be used. These charges are compiled in a database selected by Cigna. The health care professional may bill the customer the difference between the health care professional's normal charge and the Maximum Reimbursable Charge as determined by the benefit plan, in addition to applicable deductibles, co-payments and coinsurance. Out-of-network services are subject to a Calendar Year deductible and maximum reimbursable charge limitations.

#### **Medicare Coordination**

In accordance with the Social Security Act of 1965, this plan will pay as the Secondary plan to Medicare Part A and B as follows:

- (a) a former Employee such as a retiree, a former Disabled Employee, a former Employee's Dependent, or an Employee's Domestic Partner who is also eligible for Medicare and whose insurance is continued for any reason as provided in this plan (including COBRA continuation);
- (b) an Employee, a former Employee, an Employee's Dependent, or former Employee's Dependent, who is eligible for Medicare due to End Stage Renal Disease after that person has been eligible for Medicare for 30 months.

When a person is eligible for Medicare A and B as described above, this plan will pay as the Secondary Plan to Medicare Part A and B regardless if the person is actually enrolled in Medicare Part A and/or Part B and regardless if the person seeks care at a Medicare Provider or not for Medicare covered services.

### **Multiple Surgical Reduction**

In-Network - does not apply.

Out-of-Network - Multiple surgeries performed during one operating session result in payment reduction of 50% to the surgery of lesser charge. The most expensive procedure is paid as any other surgery.

#### Personal Health Team - A

Client specific team of clinical specialists who provide support for healthy, at-risk and acute care individuals to help them stay healthy

- Health and Wellness Coaching
- Cigna Well Informed Program
- Preference Sensitive Care
- Behavioral Health Case Management
- 24 hour Health Information Line Outreach
- Pre Admission Outreach
- Post Discharge Outreach
- Inpatient Advocacy
- Case Management Short term and complex

Care Facility - Pittsburgh

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# **Additional Information**

Pre-Certification - Continued Stay Review - PHS+ Inpatient - required for all inpatient admissions

In-Network: Coordinated by your physician

Out-of-Network: Customer is responsible for contacting Cigna Healthcare. Subject to penalty/reduction or denial for non-compliance.

- 50% penalty applied to hospital inpatient charges for failure to contact Cigna Healthcare to precertify admission.
- Benefits are denied for any admission reviewed by Cigna Healthcare and not certified.
- Benefits are denied for any additional days not certified by Cigna Healthcare.

Pre-Certification - PHS+ Outpatient Prior Authorization - required for selected outpatient procedures and diagnostic testing

In-Network: Coordinated by your physician

Out-of-Network: Customer is responsible for contacting Cigna Healthcare. Subject to penalty/reduction or denial for non-compliance.

- 50% penalty applied to outpatient procedures/diagnostic testing charges for failure to contact Cigna Healthcare and to precertify admission.
- Benefits are denied for any outpatient procedures/diagnostic testing reviewed by Cigna Healthcare and not certified.

### Pre-Existing Condition Limitation (PCL) does not apply.

#### Your Health First - 200

Individuals with one or more of the chronic conditions, identified on the right, may be eligible to receive the following type of support:

- Condition Management
- Medication adherence
- Risk factor management
- Lifestyle issues
- Health & Wellness issues
- Pre/post-admission
- Treatment decision support
- Gaps in care

Holistic health support for the following chronic health conditions:

- Heart Disease
- Coronary Artery Disease
- Angina
- Congestive Heart Failure
- Acute Myocardial Infarction
- Peripheral Arterial Disease
- Asthma
- Chronic Obstructive Pulmonary Disease (Emphysema and Chronic Bronchitis)
- Diabetes Type 1
- Diabetes Type 2
- Metabolic Syndrome/Weight Complications
- Osteoarthritis
- Low Back Pain
- Anxiety
- Bipolar Disorder
- Depression

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### **Definitions**

Coinsurance - After you've reached your deductible, you and your plan share some of your medical costs. The portion of covered expenses you are responsible for is called Coinsurance.

Copay - A flat fee you pay for certain covered services such as doctor's visits or prescriptions.

**Deductible** - A flat dollar amount you must pay out of your own pocket before your plan begins to pay for covered services.

**Out-of-Pocket Maximum** - Specific limits for the total amount you will pay out of your own pocket before your plan coinsurance percentage no longer applies. Once you meet these maximums, your plan then pays 100 percent of the "Maximum Reimbursable Charges" or negotiated fees for covered services.

**Prescription Drug List** - The list of prescription brand and generic drugs covered by your pharmacy plan.

**Transition of Care** - Provides in-network health coverage to new customers when the customer's doctor is not part of the Cigna network and there are approved clinical reasons why the customer should continue to see the same doctor.

### **Exclusions**

### What's Not Covered (not all-inclusive):

Your plan provides for most medically necessary services. The complete list of exclusions is provided in your Certificate or Summary Plan Description. To the extent there may be differences, the terms of the Certificate or Summary Plan Description control. Examples of things your plan does not cover, unless required by law or covered under the pharmacy benefit, include (but aren't limited to):

- Care for health conditions that are required by state or local law to be treated in a public facility.
- Care required by state or federal law to be supplied by a public school system or school district.
- Care for military service disabilities treatable through governmental services if you are legally entitled to such treatment and facilities are reasonably available.
- Treatment of an Injury or Sickness which is due to war, declared, or undeclared, riot or insurrection.
- Charges which you are not obligated to pay or for which you are not billed or for which you would not have been billed except that they were covered under this plan. For example, if Cigna determines that a provider or pharmacy is or has waived, reduced, or forgiven any portion of its charges and/or any portion of copayment, deductible, and/or coinsurance amount(s) you are required to pay for a Covered Expense (as shown on The Schedule) without Cigna's express consent, then Cigna in its sole discretion shall have the right to deny the payment of benefits in connection with the Covered Expense, or reduce the benefits in proportion to the amount of the copayment, deductible, and/or coinsurance amounts waived, forgiven or reduced, regardless of whether the provider represents that you remain responsible for any amounts that your plan does not cover. In the exercise of that discretion, Cigna shall have the right to require you to provide proof sufficient to Cigna that you have made your required cost share payment(s) prior to the payment of any benefits by Cigna. This exclusion includes, but is not limited to, charges of a non-Participating Provider who has agreed to charge you or charged you at an in-network benefits level or some other benefits level not otherwise applicable to the services received. Provided further, if you use a coupon provided by a pharmaceutical manufacturer or other third party that discounts the cost of a prescription medication or other product, Cigna may, in its sole discretion, reduce the benefits provided under the plan in proportion to the amount of the Copayment, Deductible, and/or Coinsurance amounts to which the value of the coupon has been applied by the Pharmacy or other third party, and/or exclude from accumulation toward any plan Deductible or Out-of-Pocket Maximum the value of any coupon applied to any Copayment, Deductible and/or Coinsurance you are required to pay.
- Charges arising out of or relating to any violation of a healthcare-related state or federal law or which themselves are a violation of a healthcare-related state or federal law.
- Assistance in the activities of daily living, including but not limited to eating, bathing, dressing or other Custodial Services or self-care activities, homemaker services and services primarily for rest, domiciliary or convalescent care.
- For or in connection with experimental, investigational or unproven services.
- Experimental, investigational and unproven services are medical, surgical, diagnostic, psychiatric, substance use disorder or other health care technologies, supplies, treatments, procedures, drug or Biologic therapies or devices that are determined by the utilization review Physician to be:
  - o Not approved by the U.S. Food and Drug Administration (FDA) or other appropriate regulatory agency to be lawfully marketed;

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### **Exclusions**

- o Not demonstrated, through existing peer-reviewed, evidence-based, scientific literature to be safe and effective for treating or diagnosing the condition or Sickness for which its use is proposed;
- The subject of review or approval by an Institutional Review Board for the proposed use except as provided in the "Clinical Trials" sections of this plan; or
- The subject of an ongoing phase I, II or III clinical trial, except for routine patient care costs related to qualified clinical trials as provided in the "Clinical Trials" sections of this plan.
- In determining whether drug or Biologic therapies are experimental, investigational and unproven, the utilization review Physician may review, without
  limitation, U.S. Food and Drug Administration-approved labeling, the standard medical reference compendia and peer-reviewed, evidence-based scientific
  literature.
- Cosmetic surgery and therapies. Cosmetic surgery or therapy is defined as surgery or therapy performed to improve or alter appearance or self-esteem.
- The following services are excluded from coverage regardless of clinical indications: rhinoplasty; blepharoplasty; acupressure; dance therapy, movement therapy; applied kinesiology; rolfing; and extracorporeal shock wave lithotripsy (ESWL) for musculoskeletal and orthopedic conditions.
- Dental treatment of the teeth, gums or structures directly supporting the teeth, including dental X-rays, examinations, repairs, orthodontics, periodontics, casts, splints and services for dental malocclusion, for any condition. Charges made for services or supplies provided for or in connection with an accidental Injury to teeth are covered provided a continuous course of dental treatment is started within six months of an accident.
- Medical and surgical services, initial and repeat, intended for the treatment or control of obesity, except for treatment of clinically severe (morbid) obesity as shown in Covered Expenses, including: medical and surgical services to alter appearance or physical changes that are the result of any surgery performed for the management of obesity or clinically severe (morbid) obesity; and weight loss programs or treatments, whether prescribed or recommended by a Physician or under medical supervision.
- Unless otherwise covered in this plan, for reports, evaluations, physical examinations, or hospitalization not required for health reasons including, but not limited to, employment, insurance or government licenses, and court-ordered, forensic or custodial evaluations.
- Court-ordered treatment or hospitalization, unless such treatment is prescribed by a Physician and listed as covered in this plan.
- Medical and Hospital care and costs for the infant child of a Dependent, unless this infant child is otherwise eligible under this plan.
- Non-medical counseling and/or ancillary services including, but not limited to, Custodial Services, educational services, vocational counseling, training and rehabilitation services, behavioral training, biofeedback, neurofeedback, hypnosis, sleep therapy, return to work services, work hardening programs and driver safety courses.
- Therapy or treatment intended primarily to improve or maintain general physical condition or for the purpose of enhancing job, school, athletic or recreational performance, including but not limited to routine, long term, or maintenance care which is provided after the resolution of the acute medical problem and when significant therapeutic improvement is not expected.
- Consumable medical supplies other than ostomy supplies and urinary catheters. Excluded supplies include, but are not limited to bandages and other
  disposable medical supplies, skin preparations and test strips, except as specified in the "Home Health Services" or "Breast Reconstruction and Breast
  Prostheses" sections of this plan.
- Private Hospital rooms and/or private duty nursing except as provided under the Home Health Services provision.
- Personal or comfort items such as personal care kits provided on admission to a Hospital, television, telephone, newborn infant photographs, complimentary meals, birth announcements, and other articles which are not for the specific treatment of an Injury or Sickness.
- Artificial aids including, but not limited to, corrective orthopedic shoes, arch supports, elastic stockings, garter belts, corsets, dentures and wigs.
- Hearing aids, including but not limited to semi-implantable hearing devices, audiant bone conductors and Bone Anchored Hearing Aids (BAHAs). A hearing aid is any device that amplifies sound.
- Aids or devices that assist with non-verbal communications, including but not limited to communication boards, prerecorded speech devices, laptop
  computers, desktop computers, Personal Digital Assistants (PDAs), Braille typewriters, visual alert systems for the deaf and memory books.

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### **Exclusions**

- Eyeglass lenses and frames and contact lenses (except for the first pair of contact lenses for treatment of keratoconus or post cataract surgery).
- Routine refractions, eye exercises and surgical treatment for the correction of a refractive error, including radial keratotomy.
- All non-injectable prescription drugs, unless Physician administration or oversight is required, injectable prescription drugs to the extent they do not require Physician supervision and are typically considered self-administered drugs, non-prescription drugs, and investigational and experimental drugs, except as provided in this plan.
- Routine foot care, including the paring and removing of corns and calluses or trimming of nails. However, services associated with foot care for diabetes and peripheral vascular disease are covered when Medically Necessary.
- Membership costs or fees associated with health clubs, weight loss programs and smoking cessation programs.
- Genetic screening or pre-implantations genetic screening. General population-based genetic screening is a testing method performed in the absence of any symptoms or any significant, proven risk factors for genetically linked inheritable disease.
- Dental implants for any condition.
- Fees associated with the collection or donation of blood or blood products, except for autologous donation in anticipation of scheduled services where in the utilization review Physician's opinion the likelihood of excess blood loss is such that transfusion is an expected adjunct to surgery.
- Blood administration for the purpose of general improvement in physical condition.
- Cost of biologicals that are immunizations or medications for the purpose of travel, or to protect against occupational hazards and risks.
- Cosmetics, dietary supplements and health and beauty aids.
- All nutritional supplements and formulae except for infant formula needed for the treatment of inborn errors of metabolism.
- Medical treatment for a person age 65 or older, who is covered under this plan as a retiree, or their Dependent, when payment is denied by the Medicare plan because treatment was received from a non-Participating Provider.
- Medical treatment when payment is denied by a Primary Plan because treatment was received from a non-Participating Provider.
- For or in connection with an Injury or Sickness arising out of, or in the course of, any employment for wage or profit.
- Charges for the delivery of medical and health-related services via telecommunications technologies, including telephone and internet, unless provided as specifically described under the benefit section.
- Massage therapy.

### These are only the highlights

This summary outlines the highlights of your plan. For a complete list of both covered and not covered services, including benefits required by your state, see your employer's insurance certificate or summary plan description -- the official plan documents. If there are any differences between this summary and the plan documents, the information in the plan documents takes precedence. This summary provides additional information not provided in the Summary of Benefits and Coverage document required by the Federal Government.

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EHB State: MD

1/1/2019

**ASO** 

Network Point of Service - Open Access Hospital & Physician Copay/Coinsurance - Montgomery College Network POS - 7350751. Version# 13

# **DISCRIMINATION IS AGAINST THE LAW**

### **Medical coverage**

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna

Nondiscrimination Complaint Coordinator

PO Box 188016

Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.368.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company, Cigna Behavioral Health, Inc., Cigna Health Management, Inc., and HMO or service company subsidiaries of Cigna Health Corporation and Cigna Dental Health, Inc. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. ATTENTION: If you speak languages other than English, language assistance services, free of charge are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711). ATENCIÓN: Si usted habla un idioma que no sea inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

## **Proficiency of Language Assistance Services**

**English** - ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

**Spanish** - ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.800.244.6224 (聽障專線:請撥 711)。

**Vietnamese** – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.800.244.6224 (TTY: Quay số 711).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.800.244.6224 (TTY: 다이얼 711)번으로 전화해주십시오.

**Tagalog** - PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.800.244.6224 (TTY: I-dial ang 711).

**Russian** – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.800.244.6224 (TTY: 711).

Arabic - برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب 1.800.244.6224

**French Creole** - ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.800.244.6224 (TTY: Rele 711).

**French** - ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.800.244.6224 (ATS : composez le numéro 711).

**Portuguese** – ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.800.244.6224 (Dispositivos TTY: marque 711).

**Polish** – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1 800 244 6224 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.800.244.6224(TTY: 711)まで、お電話にてご連絡ください。

**Italian** – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.800.244.6224 (utenti TTY: chiamare il numero 711).

**German** – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.800.244.6224 an (TTY: Wählen Sie 711).

Persian (Farsi) – توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه می شود. برای مشتریان فعلی Cigna، لطفاً با شماره ای که در پشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 2024.6224 تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شمارهگیری کنید).