

When should you use online doctor visits?

When you need care for a minor illness or injury, a board-certified doctor is available to help, 24/7/365, when and where it's convenient for you.

You're not feeling up to leaving home



You want to avoid the high cost of ER or urgent care visits



You don't want to take time off work



Your doctor is unavailable



It's hard to get to the doctor's office



Have a prescription sent to your local pharmacy, if appropriate



It's after hours, the weekend or a holiday



mycigna.com
888.726.3171

MDLIVE[®] for Cigna[®]

Cigna-administered health plans provide access to virtual care through MDLIVE, a national telehealth provider. Providers are solely responsible for any treatment provided to their patients. Video chat may not be available in all areas or with all providers. This service is separate from your health plan's network and may not be available in all areas. A Primary Care Provider referral is not required for this service.

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