# Supervisor's Guide to Writing Evaluations in the Talent Management System (TMS)



Office of Human Resources and Strategic Talent Management <u>Performance Management Web Page</u>

Questions? E-mail tms-evaluations@montgomerycollege.edu

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### Introduction

This document provides guidance and navigational instructions for the performance evaluation functions in the TMS that are unique to supervisors. You should already be familiar with "<u>Writing a Self-Evaluation in the Talent Management System – A User Guide</u>", which covers the navigation, entering ratings and comments, and printing. This guide will not duplicate the step-by-step processes for entering ratings and comments for the three major sections of the evaluation. These are the same whether you are writing your self-evaluation or the evaluation of a direct report.

For information and guidance about performance management deadlines, competency definitions and rubrics, supervisor responsibilities and the Supervisor Accountability Metric visit the <u>Office of Human</u> <u>Resources and Strategic Talent Management – Performance Management</u>.

#### Initially Accessing a Direct Report's Evaluation

Your direct reports **Evaluations** are displayed in the **My Tasks** section of the **Performance Management Employee Center** homepage. Click the **Task** title to access the evaluation.

🔄 My Tasks		
All Tasks (2)		
Task	cmployee	Due
Write Employee Review (Review)	Laurent A-E2	Feb 20, 2015
Write Employee Review (Review)	Katarina A-E1	Feb 20, 2015
White Employee Review (Review)	Katarina A-ET	100 20, 2015

**Note:** If you do not see a task for someone you believe should be reporting to you or if you see a task for an employee who is not your direct report, please contact <u>tms-</u> <u>evaluations@montgomerycollege.edu</u>).

#### Writing the Evaluation

Please review the <u>Writing a Self-Evaluation in the Talent Management System – A User Guide</u>, to understand the evaluation workflow, TMS navigation, entering ratings and comments, and printing.

Your direct report may be writing their self-evaluation at the same time you are writing theirs. Your ratings and comments are hidden from the direct report until you submit the evaluation to the system. The comments of the direct report are also hidden from you until the direct report submits the evaluation to you.

If your employee has already submitted a Self-evaluation, their comments are displayed in the gray box on the screen. Enter your comments in the **Comments** box and click **Next** to complete the **Evaluation**.

<b>n</b>	Performance	P	rofiles	Reviews	Goals	Development	Career	Succession	More <del>*</del>						
Perform	nance Card	44	Em	ployee aurent A-E	Ξ2	Module     Perfo	rmance I	Evaluation		Ŧ	Employe Revi	e Evaluation			
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			Primar Prim	y Work Respo 1ary Work	Respons	sibilities									Previous Next
Overvie	w	ŕ	Man * Rat	ager's Eval	uation							Employee's	s Self-evaluatio	n	
Primary Respon	Work sibilities		3 * Co	mments	3							5 Far Excee Comments	eds Expectations (5)		
Respon	sibilities		B	T U F	\$ ₹ ≣							х			
Staff Co Accounta	mpetencies ability														
Affirmativ Employm	ve Action, Equal														
Commun	ication (														
Job Know	wledge (														

# Working with the Evaluation

#### Sending an Evaluation back to Employee

Sending the Self-Evaluation (Review) Back to the Employee: After the direct report submits the selfevaluation, they can read it, but cannot edit it unless you return it to "Draft" status by sending it back to them.

To send an evaluation back to the employee, do following:

1. Click the Actions dropdown arrow and select Send Review Back to Employee.



#### Submitting an Evaluation

When you click **Submit**, the evaluation becomes accessible (read-only) to the direct report. Once submitted, you cannot edit it and your status for that evaluation will change from **Draft** to **Request Acknowledgement**. It is critical that you meet with the direct report to discuss the evaluation before submitting it.

**Note:** If you must resume make additional edits to an evaluation after submitting it, contact <u>tms-</u> <u>evaluations@montgomerycollege.edu</u>.Both you and your direct report have to repeat the process of resubmitting the evaluation. Your ratings and comments are be retained in their original form.

When submitting the evaluation, you are prompted to enter comments. These comments will appear on the **Comments** tab on the **Evaluation Overview** page for you and the direct report.

#### **Requesting Acknowledgement**

After clicking the submit button, the button becomes the Request Acknowledgement button. Click the Request Acknowledgement button to continue the submittal process.

After clicking **Request Acknowledgement** you are prompted to enter the date evaluation meeting took place and enter any comments about it. These comments, together with your submission comments, display on the **Comments** tab. The direct report receives an e-mail notification requesting acknowledgement of the evaluation.



#### Acknowledging and Closing

Under normal circumstances, the direct report acknowledges the evaluation and that triggers the formal closing of the evaluation in the system. If the direct report is unable to acknowledge the evaluation, you are can perform this action on their behalf, using the **Acknowledgement Override**. After clicking the button you are be prompted to explain why you took this action. The Acknowledgement Override explanation will become part of the permanent record. It can be found in the **Comment** tab.

Image: Construction of the second					
Evaluation History Workflow Comments					
Status	The review has been sent for acknowledgement.				
Acknowledgement Requested					
	You may decide to override the employee acknowledgement by acknowledging the review yoursell.				
	What's next? The employee review will be closed automatically.				

After the evaluation is acknowledged the evaluation status is changed to **Closed**.

	🕒 s	aved at 4:27	7:18 PM	
Evaluation	History	Workflow	Comments	
Status		The emp	oloyee revie	w has been closed.
Closed	٥			

#### **Revisiting an Employee's Evaluation**

• Employee drop-down menu: From the Employee Center, click Reviews.

Employee	Module	Employee Evaluation
Deonna Lyn Mills-Humphress *	Performance Evaluation •	Fiscal Year '14 🔹

- The Performance Evaluation module displays. The system default is to display your own selfevaluation for the current fiscal year. The Employee drop-down menu will display your name.
- Select the drop-down menu and choose a name of a direct report from the list. **The evaluation for that report will open** and you will find yourself in the Performance Evaluation Module User Interface.

**Note:** The **Module** drop-down menu enables you to open any of the modules available in the Talent Management System including: Performance Evaluation, Talent Profile, Goal Plan modules and Feedback. You will need to use this when evaluating the goals of your direct reports. The **Employee Evaluation** drop-down menu allows you to open current and past Performance Evaluations.

## Appendix -Transferring an Evaluation to Another Supervisor

Before attempting to transfer an evaluation to another supervisor please read the <u>Performance</u> <u>Management FAQs: Transferring Performance Evaluations</u> document.

a) From the **Employee** dropdown menu select the direct report for whom you want to transfer the evaluation.



b) When the evaluation opens, click the Actions dropdown menu and select Transfer Evaluation.



c) The Transfer Evaluation dialog box is displayed. Click the Open the Selector icon.



- d) If the supervisor to whom you want to transfer the evaluation is one of your direct reports:
  - Leave the radio buttons selected for Search in my employees and in my direct reports.
  - In the Search Results select the name of the supervisor.
  - Click Select.

<ul> <li>Search in my emplo</li> <li>Sch in My Netwo</li> </ul>	yees In my direct reports	overs
Search L, eyword		
Name	▲ Email	Job Title
Katarina A-E1	deonna.mills-	Professional Development -
Laurent A-E2	tperformancetest@gmail.c	om A-E2 Graphics
	2	
	0	
S	iearch Results 1 - 2 out of 2	

- e) If the supervisor to whom you want to transfer the evaluation is not a direct report:
  - Select the radio button labeled Search by keyword.
  - In the search field enter the name of the supervisor and click **Search**.
  - When the Search Results populate the People Selector, click the **name of the supervisor** to who you want to make the transfer.
  - Click Select

People Selector		
<ul> <li>Search in my employees</li> <li>Search in My Network</li> <li>Search by keywords</li> <li>Search Results</li> </ul>	Carmen D'Agostino	Search
Name	Email	Job Title
Carmen J. D'Agostino	A98BBB0BEA6F0124E04068	Employee
Search	3 Results 1 - 1 out of 1	1 > >>
		Select Cancel

f) The Transfer Evaluation dialog box will reopen. Click OK to execute the transfer. Note: After clicking OK, only the other supervisor or the TMS System Administrator will be able to transfer the evaluation back to you. If you need immediate help with this email <u>tms-evaluations@montgomerycollege.edu</u>

e a	Transfer Evaluation
:t	Select an employee to whom this review will be transferred.
	Carmen J. D'Aqostino
	Pending multi-rater requests, if any, will be c. celled when transferring the review.