

## December 2024 Phishing Scenario Results

As part of our [Security Awareness Education Program](#), OIT sent a simulated phishing scenario titled, *Your order has been processed*. In this scenario the design and graphic resemble an Amazon order email notice and notified the recipient that their "...order has been processed". A link within the body was provided to allow the recipient to "Manage order". Order confirmation and package delivery phishing emails are the most commonly used attack to trick people into giving up their login credentials.

### This type of attack is the easiest to detect:

1. Setup personal accounts with a personal email address. This action separates your personal business from College business as you would not receive a legitimate online order notification email in your College email account. Moreover, **clicking the link will not reveal the answer** to the legitimacy of this type of phishing email.
2. Check your online account. Avoid clicking the link in notification emails and instead login to the online account portal and review the status of your orders, invoices, and payment data.

### Good News

**1139** employees reported the phishing scenario to the Phishtrap. **Keep up the good work!**

### Opportunities for Improvement

**490** employees clicked the link within the training email. **Ouch!**

### Did you know that even ONE click puts the entire MC network at risk?

In a real-world phishing attack clicking the link may have prompted you to give up your login credentials. **View the red flags in the December phishing scenario** below to learn about this type of attack and ways to spot a suspicious email:

The image shows a screenshot of a phishing email on the left and a flowchart on the right. The email is titled "Order Confirmation" and includes a "Manage order" button. A red box highlights the email header with the question "Do you have an account with 'Discontcomputers.com'?" and an arrow pointing to the sender's email address. The flowchart starts with "Follow this simple process" leading to "DO NOT CLICK LINK". A decision diamond asks "College business?". If "No", the instruction is "Set up personal accounts with your personal email address". If "Yes", the instruction is "Log in to your account portal using the known web address and check status".

```
graph TD; A[Follow this simple process] --> B[DO NOT CLICK LINK]; B --> C{College business?}; C -- No --> D[Set up personal accounts with your personal email address]; C -- Yes --> E[Log in to your account portal using the known web address and check status];
```