November Phishing Scenario Results

The Office of Information Technology (OIT) strives to educate the MC community on safe computing habits and security awareness topics to safeguard the College and user data. OIT randomly sends simulated phishing email scenarios with the purpose of promoting security awareness and helping users to recognize phishing attempts. Our goal is to achieve zero clicks on real and simulated phishing emails.

The November scenario tested employee susceptibility with a simulated phish titled, “Fix-Service Issues 11/18/2024”. This email used the Microsoft logo to assure the recipient on the legitimacy of the request, and used the common threat – “Re-confirm now to avoid issues.” The goal of the attacker is to tap into your emotions by invoking fear, to get you to act fast without reviewing or thinking through the request. Phishing emails that request you to update, “fix”, or confirm a password, with a provided link, are used to steal your login credentials.

Remember, MyMC password reset notices are not sent by email.

Good News

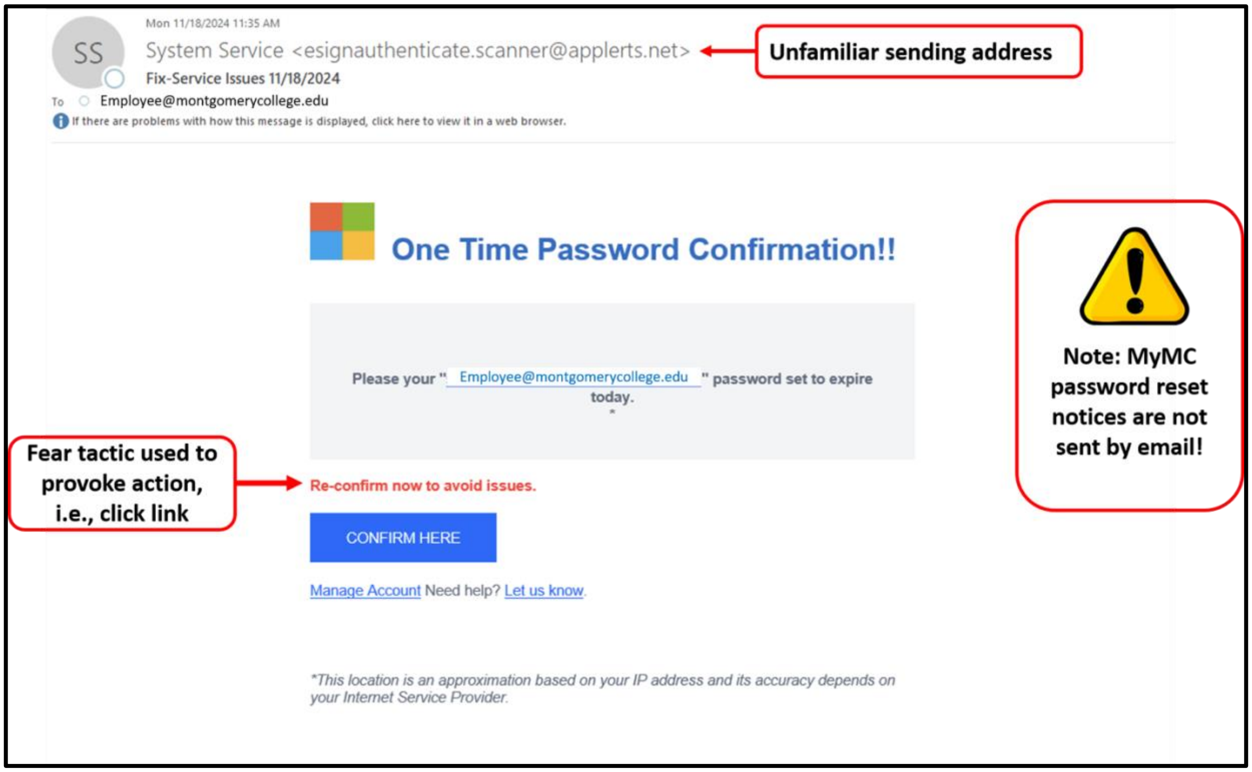
1077 employees reported the phishing scenario to the Phishtrap. Keep up the good work!

Opportunities for Improvement

161 employees clicked the link within the training email; of these individuals, 17 entered their credentials.

Did you know that even ONE click puts the entire MC network at risk? In a real-world phishing attack clicking the link may have prompted you to give up your login credentials.

View the phishing scenario to learn about this type of attack and ways to spot a suspicious email:



Mon 11/18/2024 11:35 AM

System Service <esignauthenticate.scanner@applerts.net>

Fix-Service Issues 11/18/2024

To Employee@montgomerycollege.edu

If there are problems with how this message is displayed, click here to view it in a web browser.

One Time Password Confirmation!!

Please your " Employee@montgomerycollege.edu " password set to expire today.

Re-confirm now to avoid issues.

CONFIRM HERE

Manage Account Need help? Let us know.

*This location is an approximation based on your IP address and its accuracy depends on your Internet Service Provider.

Unfamiliar sending address

Fear tactic used to provoke action, i.e., click link

Note: MyMC password reset notices are not sent by email!

To avoid falling for these tricks remember to pause, reread the email, and if suspicious, report the email using the Report Phishing button.