

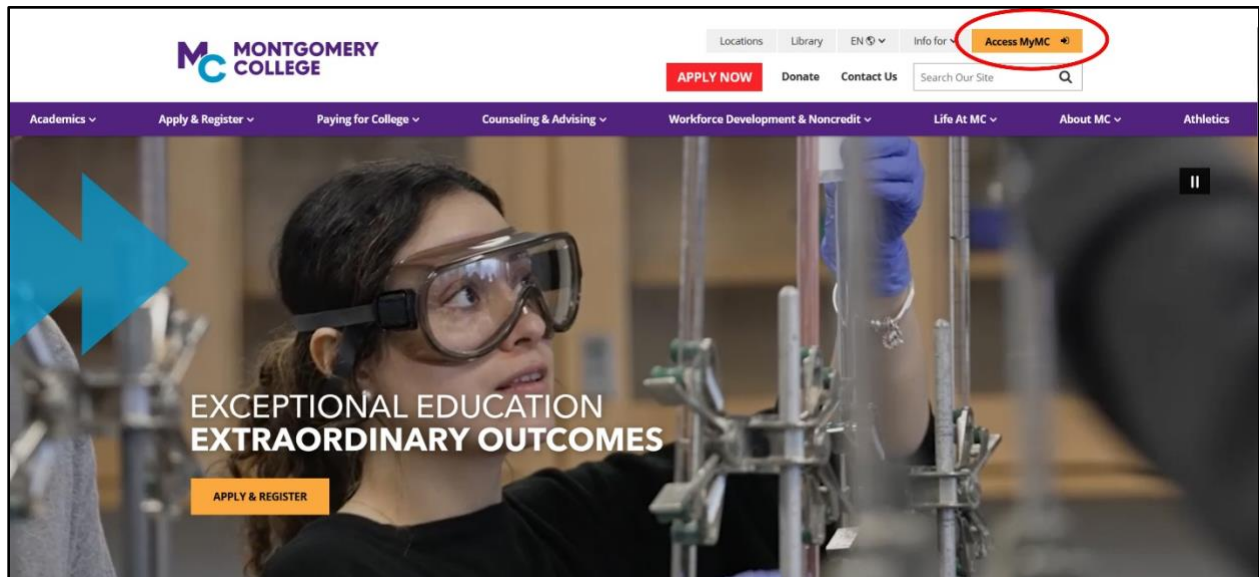
MyMC Account Management

Forgot MyMC password

This document provides instructions for employees and students on how to reset your password using the **Forgot Password** link.

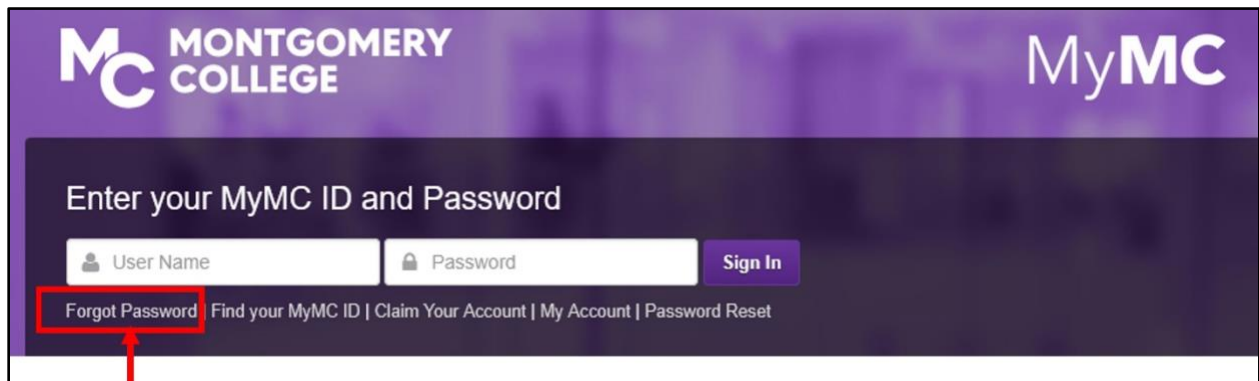
Step One

Go to the Montgomery College homepage: <https://www.montgomerycollege.edu>. Click on **Access MyMC** in the top right corner:



Step Two

Click on **Forgot Password**:



Step Three

Click **Next** in the Welcome to the Password Reset Portal:



Welcome to the Password Reset Portal

To begin the password reset process, please click Next when ready.

Next

Step Four

Enter your **MyMC ID**, Click Submit:



Locate Your Identity

Please enter the information below to locate your Identity.

MyMC ID *

StudentA

* Indicates required field

Submit

Step Five

Verify your Identity by choosing a verification option:



Verify your Identity

Choose a verification option below.



Send pin to e*****6@g***|.com



Answer Security Questions

[Start Over](#)

Step Six

In this example, PIN option is chosen. **Enter** the PIN sent to your email:



Enter PIN

A verification PIN has been sent to e*****6@g***l.com. Please enter the PIN to proceed.

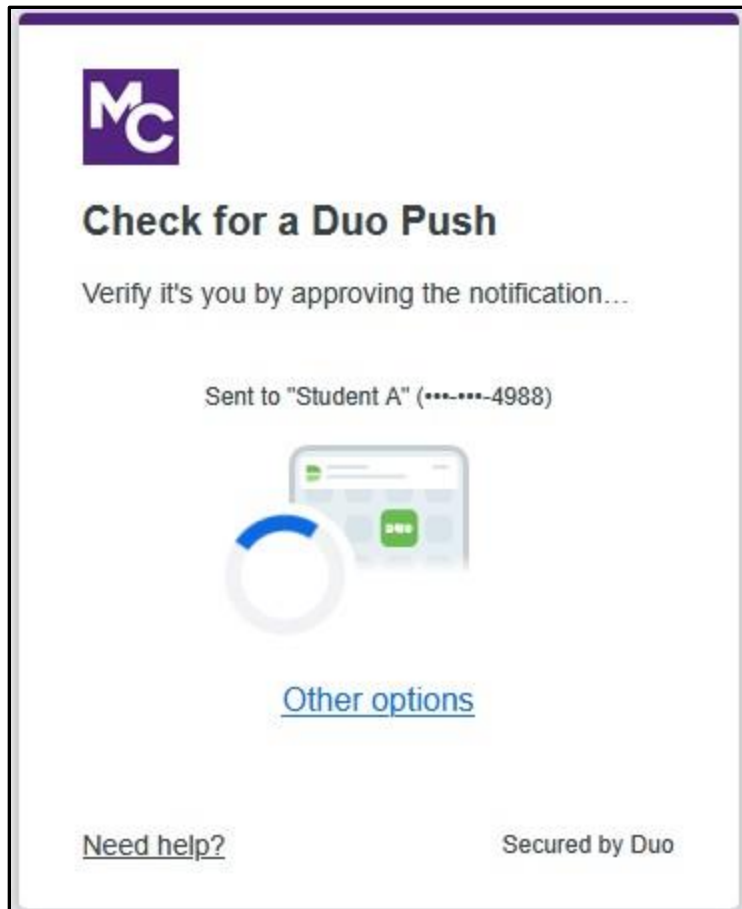
Didn't receive PIN? [Resend](#)

Time Left: 0 hours 4 minutes 26 seconds

[Try Another Way](#) [Verify](#)

Step Seven

Upon successfully entering your PIN, go to your Duo mobile registered device and **Approve** the Duo (2FA) Push authentication:



Step Eight

On the Let's secure your account with a password screen, enter a new **password** and click, **Reset Password:**



Let's secure your account with a password

To ensure your account's security, the password must meet the defined requirements. You will be guided on the requirements in real-time as you type.

Account(s): 

Password * 

Confirm Password * 

* Indicates required field

Password strength: Strong

Fantastic! Your password is exceptional.

[Reset Password](#)

Step 1 of 2

[Summary](#) 

Step Nine

Once the password is accepted, you will receive the Password Reset Complete! prompt:



Password Reset Complete!

Your password has been successfully reset. You will be redirected shortly, or you may click Complete below to continue.

[Complete](#)

Step 2 of 2