

Adobe is now Adobe Creative Cloud

Every computer at MC that has an Adobe product installed on it uses a serial key provided by Adobe. MC has been informed that Adobe is deactivating all serial keys on January 31, 2020, which means all Adobe software will stop working in classrooms, labs, and employee offices. This is not strictly an MC issue, this impacts all colleges and universities using Adobe products.



Adobe is presenting a new licensing model that MC began to review in summer 2019. This has positioned us well ahead of the

Adobe Creative Cloud

game as current serial keys are deactivated. Moving forward, employees will use what Adobe calls a "named user" license and students will use a "shared device" license. Both licenses will require employees and students to login to a College computer. When any Adobe software is launched, users will be required to login to the Adobe software.

OIT will uninstall existing Adobe software and install the new Adobe software in January 2020. This new version of Creative Cloud includes hundreds of new features and advancements focusing on faster, powerful, and more reliable tools.



Windows Migration

As of January 14, 2020, Microsoft will no longer provide support for Windows 7.

While Windows 7 can be accessed after this date, critical software and security updates will not be available, leaving our data at a greater risk for viruses and malware.

To keep MC updated, productive, and secure, all Windows 7 PCs will be upgraded to

Windows 10. An initial migration plan has been created for the College that will have minimal impact to users and require no downtime:

Financial Aid – completed in December 2019

Human Resources – January 2020 projected completion

Admissions and Registration – February 2020 projected completion

Central Services - March/April 2020 projected completion

Faculty – a proof of concept is under development In the meantime, OIT is purchasing a solution that will eliminate the Windows 7 vulnerabilities until all systems have been replaced with Windows 10.

For any technology-related questions or issues, please contact the IT Service Desk:

by clicking on the IT Service Desk icon on your desktop

by email at itservicedesk@montgomerycollege.edu

by web chat on OIT's web page at https://info.montgomerycollege.edu/offices/information-technology/index.html

by phone at 240-567-7222