WELCOME TO IT@MC!

IT Service Desk
We are here to support you **24 hours a day, 7 days a week, 365 days a year**!

240-567-7222  itservicedesk@montgomerycollege.edu

Login to **MyMC** to gain access to College technology resources:

- Email
- Blackboard
- Grades
- Registration
- Class schedule
- Pay bills
- Counseling appointments
- LinkedIn Learning
- Parking Permits
- Calendar
- Student IDs

**Expanded wireless network coverage** is now available on each campus! Look for the WiFi icon in parking lots and common areas to access the new **MC-Public wireless network**.

**Connect and Protect with Two-Factor Authentication (2FA)!**

All MC students are encouraged to enroll in 2FA to protect against account compromise. Even if a hacker gains access to your MyMC ID and password, 2FA will help protect your email and Office 365 accounts and allows you to use your smartphone, cell phone, tablet, or landline phone to easily confirm login requests.

Visit the **2FA Enrollment Website** for the tips, FAQs, and the enrollment guide.

**Low-Cost Internet Access**

Cable service providers in the Montgomery County area (Comcast, RCN, and Verizon) are offering low-cost monthly internet service options to low income residents.

For eligibility requirements and additional information visit **Low-Cost Home Internet Access**.

**Protect your information!**

- **MC will never** send you an email or any other communication asking for your password. If you are unsure about an email you have received, please contact the IT Service Desk.
- **Never** share your MyMC password with anyone.
- When you are done visiting a website that requires your MyMC ID and password, be sure to log out completely, especially if you are on a public computer.