

WELCOME TO IT@MC!

IT Service Desk

We are here to support you **24 hours a day, 7 days a week, 365 days a year!**

☎ 240-567-7222

✉ itservicedesk@montgomerycollege.edu



Login to **MyMC** to gain access to College technology resources:

- Email
- Blackboard
- Grades
- Registration
- Class schedule
- Pay bills
- Counseling appointments
- LinkedIn Learning
- Parking Permits
- Calendar
- Student IDs Cards



Expanded wireless network

coverage is now available on each campus! Look for the WiFi icon in parking lots and common areas to access the new [MC-Public wireless network](#).



Hardware Baseline Specifications will help prepare you for online learning and ensure that all systems used will function properly. Visit the [Hardware Specifications for Students website](#) for more information.



Connect and Protect with Two-Factor Authentication (2FA)!

All MC students are encouraged to enroll in 2FA to protect against account compromise. Even if a hacker gains access to your MyMC ID and password, 2FA will help protect your email and Office 365 accounts and allows you to use your smartphone, cell phone, tablet, or landline phone to easily confirm login requests.

Visit the [2FA Enrollment Website](#) for the tips, FAQs, and the enrollment guide.

Low-Cost Internet Access

Cable service providers in the Montgomery County area (Comcast, RCN, and Verizon) are offering low-cost monthly internet service options to low income residents.

For eligibility requirements and additional information visit [Low-Cost Home Internet Access](#).



Protect your information!

- MC will **never** send you an email or any other communication asking for your password. If you are unsure about an email you have received, please contact the IT Service Desk.
- **Never** share your MyMC password with **anyone**.
- When you are done visiting a website that requires your MyMC ID and password, be sure to log out completely, especially if you are on a public computer.

Connect with us:

